



### **Industry Leading Customer Service!**

Here at SBB Testing and Certification PLUS, we've shown you "What's in the Plus?", we've explained how we take our duties as a testing company to the next level, now let us tell you about our industry leading customer service.

### **Quick Response Time**

Whether it be a recertification, decontamination, or one of our many other offered services; you can have peace of mind knowing that SBB Testing and Certification PLUS can be on site the same day, most times within a few hours, depending on your

location and task. Even on weekends, we can be reached simply by emailing [support@sbbtesting.com](mailto:support@sbbtesting.com)

### **Extensive Inventory**

SBB Testing and Certification PLUS offers an extensive inventory of HEPA filters, BSC Blower Motors and other commonly failed parts. This helps us offer you the fastest service possible, most of the time, the same day. If we don't have the part in stock, we will find the quickest and most effective way to get it for you, even if we have to personally go to the manufacturers warehouse.

### **Preparedness**

SBB Testing and Certification PLUS technicians always show up to a job prepared for whatever problem you might have. For instance, if the problem you describe to us could be either a blower motor or speed controller, we would show up with both parts just in case the need arises during the diagnoses.

### **Professional Staff**

Whether you are dealing with us face to face, via email, or over the phone, you can expect to be treated in a respectful professional manner by every SBB Testing and Certification PLUS staff member.

### **Cleanliness**

When our technicians arrive on site, we show up with not only a professional attitude, but also clean equipment. Our equipment gets cleaned almost daily, making the cleaning we perform at your facility one of the many.

### **Willingness To Go The Extra Mile**

SBB Testing and Certification PLUS is willing to travel from coast to coast. We've done work as far south as Florida and as far west as Colorado. No matter where you or your facility is, give us a call.

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## **Don't Forget to Share Your Story!**

Tell us about a time when SBB Testing and Certification went above and beyond for you. (For example, the time we changed HEPA filters in an operating room on the third shift in order for surgeries to go on as scheduled, or when we provided a facility assessment and removed half the HEPA filters in order to make the room cleaner and more efficient.) The story with the most "likes" or "shares" will get a \$50 gift card.

Connect with us on [Facebook](#) and [LinkedIn](#).

Share Now!

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